BRICK BY BRICK

University of Illinois
IT Professionals Forum
At Urbana - Champaign

THE TV STUDIO
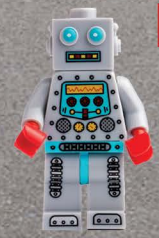Communication, education, media, training

THE VIEW FROM UPSTAIRS
Strategic plan, what's happening at the top, management track.

THE HUMAN WORLD
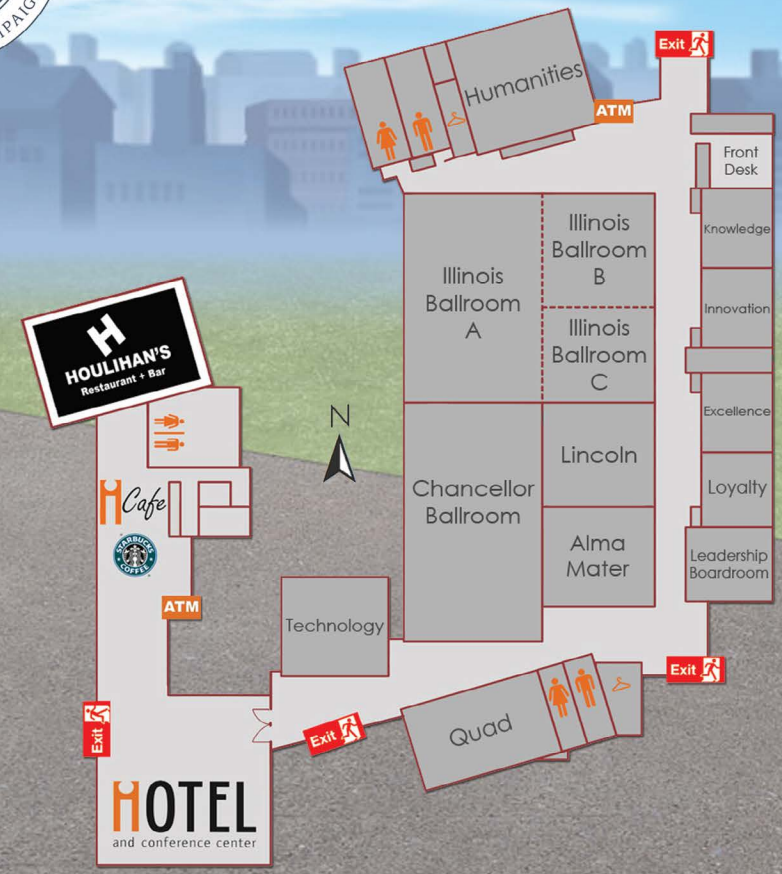Professional Development, interacting with non-IT people.

MASTER BUILDERS
The tech track.
People who are the experts.

HARD HAT ZONE/UNDER CONSTRUCTION
What's being worked on, what needs improved, what is being improved.
Research data, cutting edge stuff of the future.

HOULIHAN'S Restaurant + Bar

Cafe

STARBUCKS COFFEE

ATM

HOTEL and conference center

Humanities
ATM
Front Desk
Knowledge
Innovation
Excellence
Loyalty
Leadership Boardroom

Illinois Ballroom A
Illinois Ballroom B
Illinois Ballroom C
Chancellor Ballroom
Lincoln
Alma Mater

Technology
Quad

N
Exit

ACKNOWLEDGEMENTS

Chair: Matt McNeilly   Vice Chair: Noni Ledford

Lori Beeson	David Gerstenecker	Tony Hillen
Amanda Bland	Shane Greenarch	Alice Jones
Lindy Carlisle	Jay Guelfi	Candice Solomon-Strutz
Michael Cervone	Maranda Harden	Dena Strong
Judi Geistlinger	Ashley Hetrick	Rob Watson

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| | Hard Hat/ Under Construction | Master Builders | The View from Upstairs | | The TV Studio | | The Human World |

	Chancellor	Quad	Alma Mater	Lincoln	Technology	Humanities	Knowledge	Innovation
8:00 - 9:00	Registration, and Networking - Outside of Illinois Ballroom							
9:00 - 9:45	Panel Discussion - Powering Your Creations: IT Power Plant - Chancellor Ballroom							
10:00 - 10:45	University Purchasing, IT Professionals and the State of Illinois *Justin Johnson, UIUC Purchasing; Dan Szajna, Strategic Procurement* (2A)	My Dean Just Bought a Mac and I Need Help! *Matt Childress, Paul Roberts, Tech Services at Swanlund; Brynnen Owen, GSLIS; Jake Rundall, Tech Services at FAA* (2B)	Email Management Revisited: A Cornerstone of University Communications *Rich Gegg, Brent West, Jordan Phoenix, RIMS* (2C)	IT Pro Orientation *Candice Solomon-Strutz, AITS* (2D)	Captioning at the University of Illinois: From non-STEM to STEM content *Ann Fredricksen, Disability Resources and Educational Services (DRES)* (2E)	The Work Breakdown Structure (WBS) *Brad Neavear, Tech Services; Noni Ledford, AITS* (2F)	Mapping Your Processes *Marc Carlton, Amanda Bland, Business Process Improvement Shared Service* (2G)	
11:00 - 11:45	The Concierge Framework for IT Professionals *Chris Tidrick, University of Illinois Extension; Bobbi Hardy, Tech Services* (3A)	Self-Service IT *Keith Sumlar, Illini Union* (3B)	Campus Mailing List Service - The Listmasters *Terry McLaren, Eric Frahm, Tech Services; James Babiarz, Engineering IT; Allison Payne, ACES* (3B)		Bootstrap.js accessibility and SkipTo.js for page keyboard navigation *Jon Gunderson, Disability Resources and Educational Services (DRES)* (3E)			Achievement badges and a new web site for Illinois Online Network *Scott Johnson, Illinois Online Network - UAPS-University Administration; Ali Banihashem, Academic Programs and Services -- University Administration* (3H)
11:45 - 1:00	Lunch, Vendors, Poster Sessions, & Networking Birds of a Feather is on a "first come, first serve" basis located in Alma Mater, Linclon, & Humanities Rooms		Network Tools Round-Table Discussion *Ben Chase, Subhan Malick, Ryan Walker, David Zych, Tech Services* (4C)	Help Us Create a Data Visualization Community! *Jacob Vann, Dimuthu Tilakaratne, Rick Getty, AITS* (4D)		Outreach and Engagement in Engineering: A Year in Review (4F) *Dave Mussulmann, Mark Hart, Kim Nguyen-Jahiel, Engineering IT*		
1:00 - 1:45	Fostering Data-Driven Decision Making *Michael Painter, Kim Hubbard, Technology Services at Education* (5A)	A Kragle By Any Other Name Is Just Krazy Glue - Renaming CITES to Technology Services *Brian Mertz, Tech services* (5B)		Emotional Intelligence: How to React When Everything is Not Awesome *Candice Solomon-Strutz, AITS* (5D)	Basic and Advanced Networking Topics *Doug Miller, Chuck Hayes, Daren Froemel, Chris Skaar, Brad McDuffie, Tech Services* (5E)	Getting Your People started with Media *Rick Langlois, CITL* (5F)	Search Party Redux: Finding a Google Appliance Solution *Bryan Jonker, College of Education* (5G)	University System Status Website - Getting the Word Out *Jennifer Trevillian, AITS; Robert Slater, Library* (5H)
2:00 - 2:45	Modern Viruses: You May be Already Compromised *Troye Kauffman, AITS* (6A)	The Master Builder's New Toolbox *Brent Tuggle, Tech Services* (6B)	Implementing a Synchronized Hybrid Data Mart *Vern Huber, ITS* (6C)			Got QA? *Kala Maturi, Neeru Batura, Alina Banerjee, Tech Services* (6F)	Kaltura in Action in FAA *Drew MacGregor, Tech Services; Scott Wennerdahl, Jeremy Bauer, FAA* (6G)	Building Your Presence: The Nuts and Bolts of Proposing and Presenting *James Quisenberry, Housing; Kim Nguyen-Jahiel, Chuck Thompson, Engineering IT; David Gerstenecker, ACES* (6H)
3:15 - 4:00	KnowledgeBase: Working Together to Build a Double Decker Couch *John Cowsert, Shawn Lee, AITS; Brian Mertz, Tech Services; Todd Reese, ATLAS* (7A)	Windows 10 Exposed *Timothy Wylder, Tony Schutz, Tech Services* (7B)	5 Years of Integrating Change Management and CMDB at AITS *Jennifer Trevillian, AITS* (7C)	Skill Construction Set: Building Your Path with Your Skill Bricks *Sol Roberts-Lieb, CITL* (7D)			Instructional Design 101 *Tracy Whittaker, Jennifer Sturner, Tech Services* (7G)	
4:15 - 6:00	Closing, ITPF Connect Event — Illinois Ballroom							